

From: [REDACTED]
Sent: Tuesday, January 19, 2021 12:42 PM
To: Roberts, Jonathan W. <JWRoberts@WebsterBank.com>
Subject: [EXTERNAL] Closing of branch in Bethany CT

Dear Mr. Roberts,

I am writing with regards to the announced closing of the Webster Bank branch located at 696 Amity Rd, Bethany Ct.

I am a Bethany resident. My children attend the elementary school in town and I am the treasurer for our schools PTO. Our checking account is with Webster Bank and has been for quite some time. The branch in Bethany is vital for our banking needs. I do realize that a lot of banking items are tended to electronically however, there have been multiple times I have needed to visit the branch to deposit large quantities of cash after a PTO event or just to go over a question on a statement. The banking personnel at this branch are vital to our community and I know that one of the bankers is a parent at our school. I do not know her well enough to know if she is being transferred but I can only imagine that having her job in town where she lives is an awesome advantage as a working parent.

I know many people in town have stated they are not happy about the plan to close this branch. I hope they are contacting you and other executives of the bank to state their frustrations as I am now.

I am asking that this branch not close....keep it open for the community it resides in and the surrounding communities as well.

I thank you for your time and consideration.

Kindest Regards,

[REDACTED]