



January 14, 2021

Dear Mr. Roberts,

I am both a shareholder and customer of Webster Bank. My checking and savings accounts are substantial.

I am writing in opposition to the closing of the branch office at 5 Helen Street, Hamden. Southern Hamden is a community largely comprised of a senior and minority population. Many people walk to the bank. This bank serves as an anchor to our neighborhood. I have been faithful in doing my day to day bank at this branch.

I will not be doing business at the Westville branch as you suggest. As a senior, I appreciate the convenience of my neighborhood branch. I do not bank on-line, through an app, or use an ATM. More importantly, a bank of your size should be interested in remaining in this location as a stabilizing factor. Our Helen Street bank has been in this community for many years and has had the benefit of growing through the fidelity of our neighborhood. I understand banking is transforming, but bricks and mortar is important in this location.

I believe many in the neighborhood will switch to Key Bank across the street because of convenience.

I urge you to reconsider the closing of my neighborhood Webster branch. This is both a social and financial issue for me.

Sincerely,

